

## TWO TIDES TATTOO COVID-19 PROTOCOL AND CLIENT GUIDELINES

As you are all aware many things have changed over the past several weeks and we at Two Tides Tattoo are committed to your safety as well as the safety of our Two Tides Tattoo family.

Therefore we have implemented the necessary changes congruent with WorkSafe BC and the Public Health Office recommendations.

We are very happy to be back at work serving you our clients and we have outlined the following changes that we have made to the way we conduct our business to serve you better.

We have set forth clear requirements for our clients during this unprecedented time.

It's going to be a change for all of us but it's for our communities health and safety as we are all in this together.

### CHANGES AT TWO TIDES TATTOO

1. We will no longer be accepting walk-ins until we are advised by the Health authority that it is safe to do so.

This does not mean we are not accepting new clients. The studio will be by appointment only at this time. New clients can contact Michelle or Trevor at [twotidestattoo@gmail.com](mailto:twotidestattoo@gmail.com) to set up a consultation with the artist of their choice or can contact the artists via their Instagram page or through their email.

Existing clients with ongoing work can contact their artist via email to book future appointments.

2. We have installed plexiglass and safety barriers at the front desk and waiting room to ensure proper physical distance and to create a physical barrier when clients are arriving and paying for services.

3. We will have only two artist working at a time. (this may be altered as guidelines are updated by the Public Health Minister and WorkSafe) This will ensure more than the required 2 meters of physical distance between artists. We have also set our occupancy limit to 6 people at all times in the studio. This will be 2 artists , 2 clients and our front desk staff.

4. Two Tides has always had the highest standards in cleanliness and safety and we are amplifying our cleaning procedures to the greatest extent. All of our artists have have their up to date Blood Borne Pathogens Certification and our entire team has completed the Infection Prevention and Control (IPC) for Novel Coronavirus (COVID-19) through the World Health Organization.

We will be cleaning and disinfecting all surfaces especially “high touch” surfaces before and after each client, such as door handles, benches, bathrooms, front desk, barriers, payment terminal and light switches, all with medical grade disinfectants.

As most of you know the tattoo procedure area has always been cleaned extensively between each client in accordance with PSE Guidelines.

5. All artists will be wearing masks, face shields if appropriate, disposable aprons, or vinyl ones that are disinfected with Cavicide, disposable sleeves, and gloves as always . Desk staff will be wearing masks as well and gloves when needed.

6. IMPORTANT Please read carefully.

No one will be allowed to enter the studio if they have experienced any cold related or flu like symptoms such as but not exclusive to fever, runny nose, chills, fatigue, sneezing ,coughing etc., or have been in contact with anyone who has had any of the aforementioned symptoms.

Admission to the studio will not be permitted to those who have travelled outside of BC in the last two weeks or been in contact with anyone who has travelled in the last two weeks.

## CLIENTS GUIDELINES:

1. Clients are asked to read and sign off on our Protocol and guidelines before their appointment. These will be forwarded to each client before their appointment.

2. If you have been unwell in the last two weeks prior to your appointment or if you have been around anyone who has been unwell in the last two weeks prior to your appointment PLEASE DO NOT COME. This is VERY important. NO exceptions. Cancel and we will rebook. This protects ALL OF US!!
3. Clients are not to have traveled outside of BC or been around anyone who has travelled outside BC two weeks prior to their appointment. Keep this in mind when booking and leading up to you appointment.
4. Clients are to show up ALONE, NO VISITORS, NO FRIENDS, JUST YOU.  
Clients are asked TO NOT SHOW UP EARLY.  
Please call 604-379-1684 to confirm when you are coming.  
We will let you know if we are running on time or we can call or text you when we are ready for you to come in.
5. Clients MUST read the posted documents on our front door prior to entry. This will include a check point for any COVID-19 or COVID related symptoms.
6. Clients are asked to bring minimal personal belongings to their appointment. You may bring a water bottle or drink , small snack , phone etc. If possible leave jackets and extra items in your vehicle. If not possible you will be asked to leave those items in a designated place in the front area to be touched only by you.
7. Clients must have a mask on prior to entry. The type of mask is your choice, disposable or washable. Please do NOT wear this disposable mask prior to your appointment. If your mask is washable, make sure it is freshly laundered. If you do not have a mask , we will have some available for sale but please do your best to bring one. They are hard to come by and our artists will need to use multiple masks during the day.
8. Once you enter the shop you will be asked to sanitize your hands and any items you have brought with you, this includes phone, glasses, keys if not in your pocket, water bottle or drink (anything that you will be touching throughout your appointment)
9. Clients are asked to complete and sign their waiver of consent and acknowledgment of our new COVID-19 protocols before they arrive to the studio. This will be sent to you through email. Please forward this back to us prior to your appointment to our email- [twotidestattoo@gmail.com](mailto:twotidestattoo@gmail.com). This document is required before we can tattoo you so DO NOT forget this. This will reduce the exchange between the front desk and clients and eliminate

unnecessary contact and surface contamination. Please bring I.D. to your appointment. Front Desk will need this for verification.

10. Preferred payment will be Debit and Credit Cards but we will still accept cash. Please be advised that change may be limited as our supply is limited as well.

Due to the nature of our business we cannot maintain the recommend 2 meter physical distancing during the tattoo process. As well the duration of our time together is longer than most so these above measures are of the utmost importance to follow.

We are going above and beyond because we value our clients and their safety so please do the same for us.

We look forward to serving you and having you all back !

Cheers,

TWO TIDES TATTOO

I have read and understood the above statements and agree to the above protocols and guidelines.

Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Client Signature \_\_\_\_\_